

OvalEdge Academy Transcript:

Data Discovery

Video: Collaboration on Any Object

Hi, I'm Joanna, and in this video, I'm going to explain how you can ask and answer questions across the OvalEdge tool using the collaboration window.

Let's start by opening up this 'DimCustomer' table I've bookmarked.

If we navigate to the right-hand side of my screen, you can see a speech bubble icon. Clicking this enables me to access my collaboration messages. When I open this up, you can see all the comments, questions, and tags that have been added to this data object.

As you can see, various users have reached out to one another. They've linked to different objects in the catalog and attached videos. Certain topics have been pinned to the top of the conversation list. It's a really effective engagement space.

If a user has asked a specific question, I can reply directly to that user from within this window, and they'll receive a notification in their inbox.

The named steward for the object will automatically receive a notification when someone adds an item to the chat list.

Including Other Users and Objects in Chats

To include other users and objects in the chat, use the @ symbol to select a user, teams, business glossary term, project, table, codes, service desk tickets, or any other object. From here, let's then select the option we're looking to attach by identifying the specific user and selecting them from the dropdown.

Now that you have identified the user you want to include in this conversation, type in your question or remark. This user will receive a notification about the conversation. If your question or remark includes other objects, you can attach those through the same process.

Notice you also have the ability to insert a link, an image, a video, or even a table. This can be formatted in any way you want to achieve a high level of clarity, which is very important in collaborative tasks. This is a really helpful area of the tool to keep users engaged with each other and the projects they are working on.

Users can reference the chat window to view archived comments at any point in time.

Data stewards, when answering questions from collaboration messages, can take the opportunity to grow the detailed information on the object whenever possible. This creates in-depth transparency and visibility of all the nuances related to an object. All OvalEdge users can take advantage of the collaboration feature, bringing many perspectives to the table.

There are many places in OvalEdge where the chat feature is available to support open communication and increase data knowledge. Many organizations choose to use the engagement within the chat feature as a success metric for their data governance program.

Thanks for watching!